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TECHNOLOGIES ON THE WEB

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BUSINESS FIBRE CANCELLATION REQUEST

FIBRE TO THE BUSINESS – 30 DAYS' WRITTEN NOTICE*

*The notice period runs from the date this form is received by True Technologies

CANCELLATION: 30 DAYS' WRITTEN NOTICE • ALL TRUE TECHNOLOGIES EQUIPMENT MUST BE RETURNED

CUSTOMER DETAILS

Business name:		Account No:	
Contact person:		Phone Number:	
E-mail (Accounts):		Co Reg / VAT	
Installation address			
Current package:			
Postal Address:			

DECLARATION (please initial each statement)

Initial:	I hereby give 30 days' written notice to terminate my TrueWAN Business Fibre service. Where my package carries a 1-year contract term, this cancellation is subject to the terms of that agreement.
Initial:	I remain liable for all amounts owing on my account, including the fees for the notice period, until the service is terminated on the date below.
Initial:	All True Technologies equipment (fibre router, CPE, POE, RB750) remains its property and must be returned in good condition within 14 days of the cancellation taking effect; the ONT and termination point remain the property of the fibre network operator. Equipment not returned by then, or not in good condition, will be billed.

CANCELLATION DETAILS

Today's date:		Termination date*:	
Reason for cancellation:	☐ Relocation ☐ Business closing ☐ Service unreliable ☐ Poor customer service ☐ No longer required ☐ Other: _____		
Equipment:	☐ I will return it to a True Technologies branch ☐ I wish to purchase the router		

**The 30-day notice period starts on the day this form is received. The service is terminated at the end of the notice period and the final invoice covers that period. Equipment not returned in good condition will be billed. Cancellation of a debit-order authority does not cancel this agreement – please cancel both.*

<u>Signed at</u>		<u>Date</u>	
<u>Customer Name & Capacity</u>		<u>Customer Signature</u>	
<u>Witness Name</u>		<u>Witness signature</u>	
<u>True Technologies: Name</u>		<u>True Technologies Signature:</u>	

Kindly e-mail the signed form to debtors@true.co.za • True Technologies cc • Reg. No. 2000/029695/23 • VAT Reg. No. 4220189015

