



JEFFREYS BAY

TEL: 042 293 4168 • E-mail: sales@true.co.za

ADDRESS: Shop 3 • Fountains Estate • Blaaukrans St • Jeffreys Bay
POSTAL: PO Box 1770 • Noorsekloof • 6331

ST FRANCIS BAY

TEL: 042 293 4168 • E-mail: stfsales@true.co.za

ADDRESS: Shop 39 • The Village Square • St Francis Bay • 6312

TRUE TECHNOLOGIES ON THE WEB

facebook.com/TrueTechnologies • www.true.co.za

FIBRE PACKAGE CHANGE FORM

ADDENDUM TO THE FIBRE TO THE HOME MEMORANDUM OF AGREEMENT*

*Subject to availability by preferred provider

PACKAGE CHANGE: UPGRADES TAKE 24–48 HOURS • DOWNGRADES REQUIRE 30 DAYS' NOTICE

The customer named below requests True Technologies cc to change their TrueWAN Fibre package as set out below. All other terms and conditions of the Fibre Memorandum of Agreement remain unchanged and in force.

CUSTOMER DETAILS

Full Name:		Account No:	
E-mail (Accounts):		Phone Number:	
Current package:		Current fee p/m:	R
Installation address			
Requested effective date*:			

NEW PACKAGE – please tick ONE package below Monthly fees incl. VAT, subject to 30 days' notice of change.

MetroFibre			
Package (Please select)	Speed	Monthly fee* price subject to 30 day notice	
☐ MFTTH 30	30 Mbps	R485	
☐ MFTTH 40	40 Mbps	R 590	
☐ MFTTH 60	60 Mbps	R 755	
☐ MFTTH 100	100 Mbps	R 895	
☐ MFTTH150	150 Mbps	R 975	
☐ MFTTH250	250 Mbps	R 1050	
☐ MFTTH500	500 Mbps	R 1350	
☐ MFTTH1000	1Gbps/500Mbps	R 1450	

open serve			
Package (Please select)	Speed	Monthly fee* price subject to 30 day notice	
☐ OFTTH 30	30/30 Mbps	R 490	
☐ OFTTH 50 Lite	50/25 Mbps	R 730	
☐ OFTTH 50	50/50 Mbps	R800	
☐ OFTTH 100 Lite	100/50 Mbps	R 890	
☐ OFTTH 100	100/100 Mbps	R980	
☐ OFTTH 200 Lite	200/100 Mbps	R1130	
☐ OFTTH200	200/200 Mbps	R1200	
☐ OFTTH500	500/250 Mbps	R1400	

*Upgrades are applied within 24–48 hours of receipt of this form. Downgrades take effect after the 30-day notice period required by the fibre network operator (MetroFibre / Openserve). The new monthly fee is billed pro-rata from the effective date.

Signed at		Date	
Customer Name		Customer Signature	
True Technologies: Name		True Technologies Signature:	

Kindly e-mail the signed form to debtors@true.co.za • True Technologies cc • Reg. No. 2000/029695/23 • VAT Reg. No. 4220189015